

# **MEMBERS' NEWSLETTER - 9 September 2022**

## **Company matters**

## **Annual General Meeting**

The AGM for the financial year 1 May 2021 to 30 April 2022 will take place on Thursday 20 October at the Sovereign Harbour Yacht Club, at 7 pm. The AGM pack went out to members by post and electronically earlier this week.

#### Join the Board

Please consider joining the CPMCL board. The Memorandum & Articles of Association allow for seven directors and there are currently only four – in alphabetical order, Jean Addington (DC), Christine Allan (SKD), Phil Hunt (MV) and Colin Lockett (DC).

It is now imperative that the board has some new team members. Ideally they could have an hour to spare each week, a working knowledge of MS Office (Word, mail and – though not essential – Excel) and some work-related experience, perhaps in IT, book-keeping, engineering, conveyancing, sales and marketing, or HR. A Role Description and Nomination form have <u>been</u> included in the AGM pack. If you would like to know more without making a commitment, please contact the directors

Past and present board members have joined the board after sitting in on a few of the board's monthly team meetings, and realising how vital their contribution, no matter how small, is to the community. Contact details are at the end of this newsletter.

#### **HML** "in-the-cloud Portal"

HML has recently rolled out its "in-the-cloud Portal" for property owners and residents of their clients, which links directly to HML's management and accounts system. It is a single online communications tool that is directly linked to your HML account, and includes the access to, for instance, fault reporting, company documents, your account and HML.

CPMCL is inviting members to trial the software for a month, starting as soon as possible. It is envisaged this would entail receiving a link to the Portal, signing in with a password, exploring the various connected services, downloading files and giving us feedback. Technical help will be available. If you would be interested in participating in the trial, please contact CPMCL at directors@cpmcl.co.uk.

### **Energy costs**

Our members are paying for, and expect, a clean, running and affordable amenity and the directors of CPMCL are committed to meeting these goals through scrupulous attention to all costs, including, of course, electricity and water. Each year CPMCL negotiates a fixed

price for electricity twelve months ahead and are consequently somewhat protected from the coming energy cost tsunami until the end of 2023.

As most members are aware, the Water Feature runs on the timetable agreed with our contractors to run the amenity at maximum efficiency throughout the year, while also complying with H&S requirements (the timetable is available on the CPMCL website). Both the in-pool and path lights use low power LEDs. Water and power consumption are monitored on a weekly basis.

The board, together with Kent & Sussex Pools (the main contractor), continue to investigate strategies to reduce energy use. If it becomes necessary to ration electricity, the board will do whatever is necessary to reduce use of power while running the amenity safely. In the meantime, the Water Feature will continue to run as normal.

#### Communication

CPMCL welcomes questions and comments from members. These can be directed to the company or the HML Property Manager. Contact details are at the end of this newsletter.

#### **Electronic communications**

If you receive company communications from HML Property Managers electronically, please make sure HML have an up-to-date email address for you. You can do this by contacting them at the email address or telephone number at the bottom of this newsletter.

## **Keeping members informed**

CPMCL does not use social media. Instead it uses this **newsletter**, **email**, **its website** and a **WhatsApp Alerts group** to communicate with members. To be added to any of these, email CPMCL with your property address and mobile telephone number.

The company's website <a href="www.cpmcl.co.uk/">www.cpmcl.co.uk/</a> is a useful resource for anyone wanting to know more about CPMCL, including the history of the Water Feature.

To join the WhatsApp group requires WhatsApp to be installed on a smartphone. WhatsApp can be downloaded free from your App store.

It is important that all members with email accounts join the mailing list as the bulletin provides regular updates, reminders and information about work issues related to the Water Feature and CPMCL.

If a property close to you has recently been occupied by new owners please ask them to join the mailing list. Easy-to-print versions of bulletins are on the website.

The Water Feature is owned by all 369 properties surrounding the Water Feature and the company manages and maintains the amenity on their behalf.

**Columbus Point (Management Company) Limited** 

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Contact details:

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# **HML Property Managers**

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