



## MEMBERS' NEWSLETTER - 1 September 2021

### IMPORTANT INFORMATION - HML POSTAL CHARGES

Successive boards of Columbus Point (Management Company) Limited (CPMCL) have made it a priority to keep down the running costs for the management and maintenance of the Water Feature and this has been achieved through rigid control of spending and budgeting.

**Until recently, the company was not charged for postages, but in accordance with their terms of business, HML Property Managers have started charging for every postal communication they have sent on our behalf to members. To date, this has amounted to almost £1,000.**

In the coming month, the Annual General Meeting pack will be sent out, a not insignificant pack of papers which will add more to the company's overheads.

Many of the 200 or so properties currently receiving their company communications by post have not expressed any preference or have not completed and returned the Questionnaire contained in the Welcome Pack sent by HML Property Managers. Ironically, a large number of those properties receive, read and comment on the company's electronic Water Feature newsletter.

We are now asking every property with an email account to change their communication preferences to "electronic". To make the change, please contact HML at the email address or telephone number for the Eastbourne office at the bottom of this newsletter.

If you are concerned about losing electronic mail in SPAM or TRASH folders, you can whitelist mail from "[@hmlgroup.com](mailto:@hmlgroup.com)" to prevent it going into a SPAM or TRASH folder. If you are unsure how to do this, please contact us.

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Note: Copies of this message have been hand delivered to members of Columbus Point (Management Company) Limited (CPMCL) who are not on our newsletter e-mailing list, and who currently receive all their communication from HML Property Managers by post.

It has also been e-mailed separately to those individuals who are on our e-mailing list but who receive their HML communications by post, and therefore may be received twice.

*Directors.*

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